

FOODSHARE

2018 Mobile Foodshare Survey
Site Report

All Sites

Hartford and Tolland Counties

Survey Date:	Aug. & Sept. 2018
Surveys Completed:	1,956
Clients Served:	3,017
Response Rate:	65%

In August and September of 2018, g fj Ymgk YfY' Vt bXi VMX' during X]gff]Vi h]cbgUhi&) 'cZ hY' * + 'A cV]Y' : ccXg\UFY'g]hYg'UM'cgg' < Ufhzc fX' UbX' Hc''UbX' 7ci bh]Yg'' Gi fj Ymg]hYg'k YfY'gY'VMX' hc' fYdfYgY'bhU'a]i 'VUgYX' cb [Yc [fUd\]WcVWh]cbzVt'a a i b]mimadY'fi fVUbzfi fUz' g Vi fVUbzUj YfU[Y'bi a VYf'cZV]Ybhg'gYfj YXzUbX' : ccXg\UFY'Xfj] Yf''H\YgY'fYg' 'hg'k]''\Y'd]bZcfa 'ci f' A cV]Y': ccXg\UFY'dfc [fUa]'b'h\Y'Z hi fY''

SNAPSHOT OF RESPONSES FOR ALL SITES:

Customer Service Score (maximum is 4.0)

28%



Of those surveyed live in a household that includes children

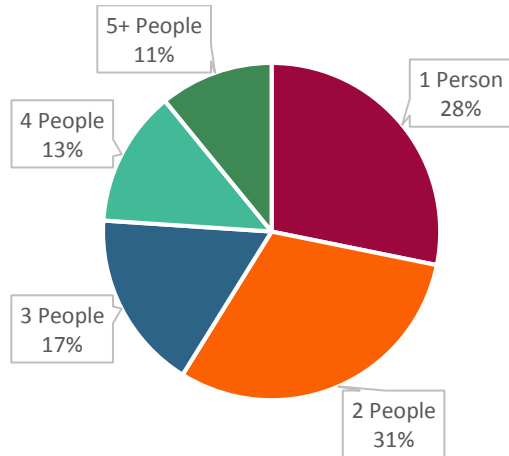


19%



Of those surveyed live in a household that includes someone who is working

HOUSEHOLD SIZE

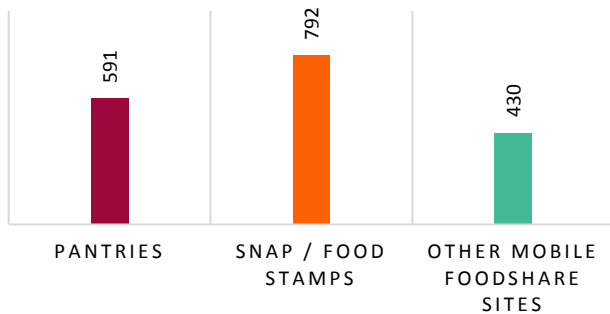


63%



Of those surveyed live in a household that includes seniors

OTHER FOOD SOURCES



FEEDBACK FROM MOBILE FOODSHARE PARTICIPANTS:

"I am very grateful for all the help. You make it possible to put food on the table."

"You're the only people I know that help people with food. It means a lot. You save lives!"

Language

	Percent	Count
English	78%	1530
Spanish	20%	397

Age

	Percent	Count
18-24	2%	40
25-34	4%	87
35-44	8%	158
45-59	26%	504
60+	58%	1131

Gender

	Percent	Count
Male	29%	568
Female	65%	1273
Other	1%	10

Ethnicity

	Percent	Count
Asian/Asian American	3%	55
Caribbean/West Indian	4%	73
White	38%	747
Black/African American	19%	363
Hispanic/Latino	27%	537

Frequency of Visiting this Mobile

	Percent	Count
Every 2 Weeks	75%	1469
Once a Month	12%	225
Every Few Months	6%	114
First Time	6%	112

Types of Food Needed

	Percent	Count
Vegetables	46%	895
Fruits	27%	531
Meats	33%	654
Dairy	5%	94
Eggs	2%	34
Staples (e.g. pasta, bread, rice, beans)	9%	168

SUMMARY

Thank you for participating in Foodshare's Mobile Review survey. This document summarizes the results of the survey for Foodshare's service area. In Foodshare's service area, 1956 surveys were completed. Of the survey respondents, 539 lived in a household that included a child, 370 lived in a household that included someone who was working, 1236 lived in a household that included a senior, and 149 lived in a household that included a veteran. 1469 of the 1956 people who completed the survey indicated that they visit the Mobile Foodshare site at which they completed the survey every two weeks. 591 people indicated that they visit at least one food pantry, 792 indicated that they receive SNAP (formerly Food Stamps) benefits, and 430 visit at least one other Mobile Foodshare site.

The average customer service score was a 3.4 out of 4.0 possible points. 82% of those who completed the survey indicated that they eat most of the food that they receive at Mobile Foodshare. Additionally, 50% reported that they know someone who is in need of food but is unable to access this Mobile site and 25% reported that they pick up food for someone who does not live in their household.

Please contact **Sarah Santora** with questions or comments at **(860) 856-4355** or **ssantora@foodshare.org**