# **Achieving Financial Resilience**

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June 25, 2019





# What is nonprofit financial resilience?

When are times a nonprofit might be financially vulnerable?

#### **Financial Resilience**

#### **Financially Resilient Organizations**

- Stay focused on the long-term
- Continually assess and respond to current needs
- Understand and are able to tell their financial story

### **Financial Resilience**



# RESOURCES

# Financial Resilience in Nonprofit Organizations



#### **Statement of Financial Position**

#### What We Own:

- Cash
- Receivables
- Investments
- Property, Plant & Equipment, net

Assets

Liabilities

#### What We Owe:

- Bills due
- Line of Credit
- Deferred Revenue
- Debt (short- and long-term)

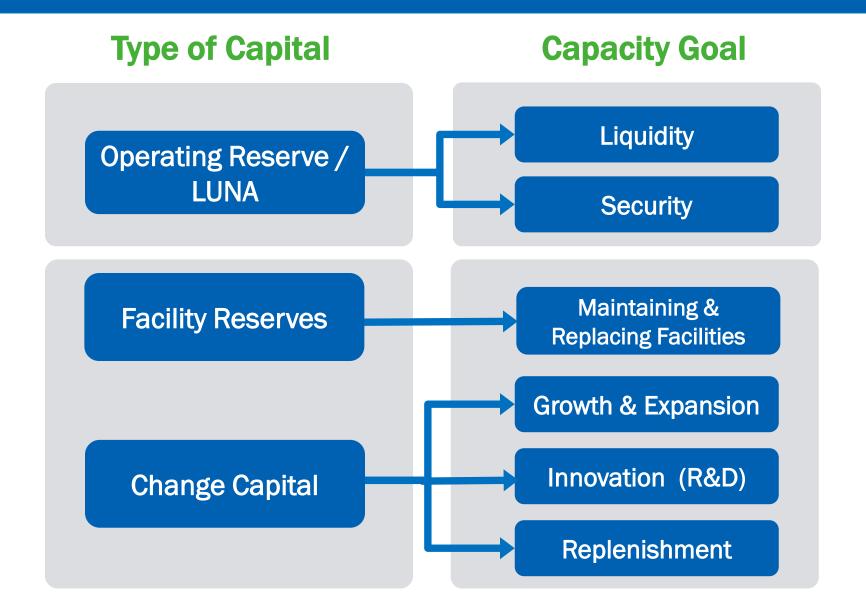
+

Net Assets

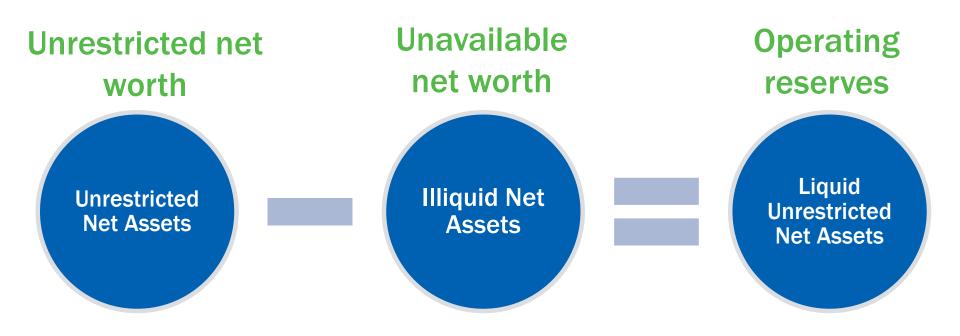
#### Our Available Capital

- Unrestricted
  - Fixed Assets
  - Board Designated
  - Other
- Temp. Restricted
- Perm. Restricted

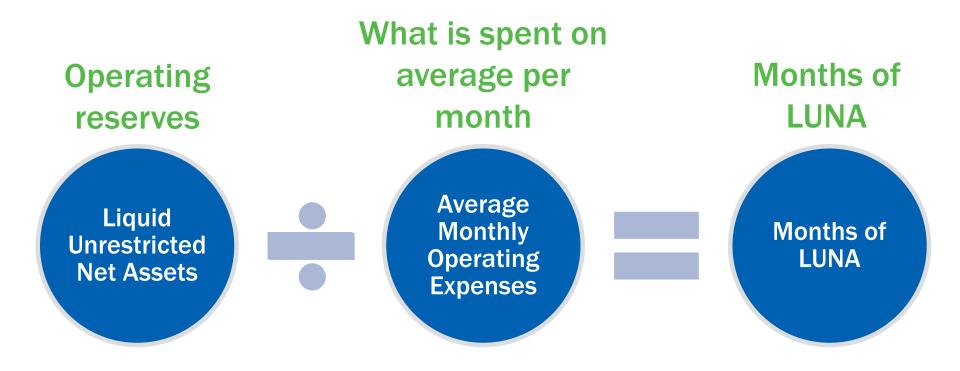
# **Capital for Change and Security**



# Capital for Change & Security: LUNA



# **Months of LUNA**



#### NONPROFIT ORG, INC.

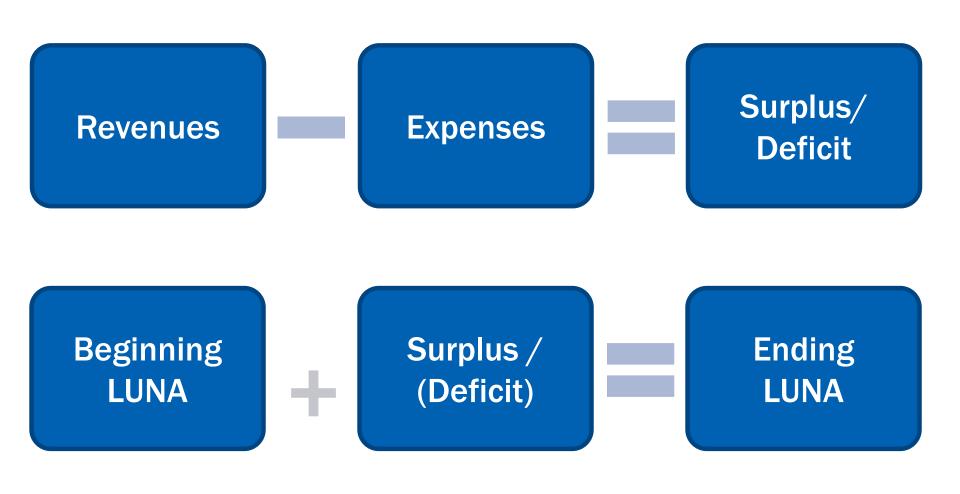
#### STATEMENT OF FINANCIAL POSITION

#### JUNE 30, 2018 and 2017

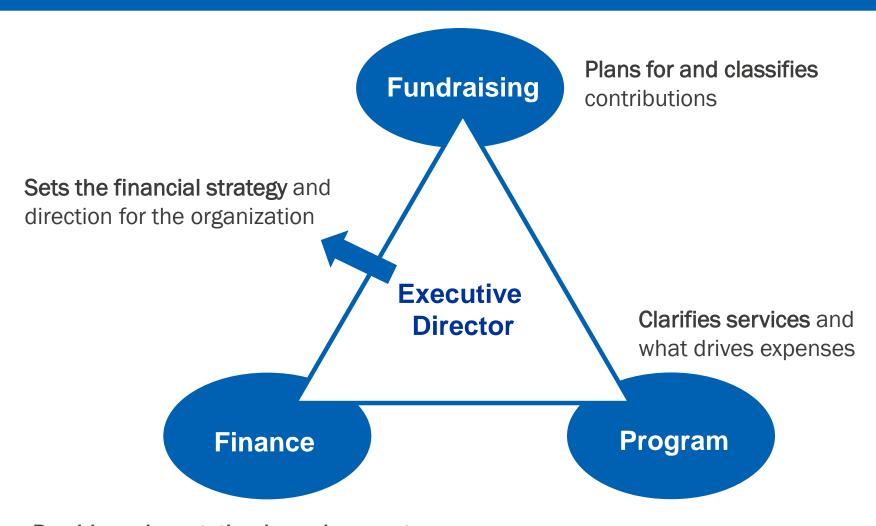
#### ASSETS

	2018	2017
Assets:		
Cash	\$274,139	\$297,389
Pledges and contracts receivable	200,000	210,000
Prepaid expenses	17,000	22,000
Total Current Assets	491,139	529,389
Property and equipment, net of accumulated		
depreciation \$27,505	39,393	64,393
Other Assets - security deposit	12,000	<u>12,000</u>
Total Assets	\$ <u>542,532</u>	\$ <u>605,782</u>
LIABILITIES AND NET ASSETS		
Liabilities:		
Accounts payable and accrued expenses	\$ 29,578	\$140,054
Advances	51,300	78,500
Current portion of long-term debt	10,500	9,750
Total Current Liabilities	91,378	228,304
Long-term debt	160,744	170,494
Total Liabilities	252,122	398,798
Total Elabilities	202,122	000,100
Net Assets:		
Unrestricted	(38,427)	114,417
Temporarily restricted	<u>328,837</u>	92,567
Total Net Assets	290,410	206,984
Total Liabilities and Net Assets	\$ <u>542,532</u>	\$ <u>605,782</u>

#### Resources: Sustainable Business Model



# **Resources: Effective Leadership Team**



Provides relevant, timely, and accurate financial data to facilitate decision-making

# **PRACTICES**

# Financial Resilience in Nonprofit Organizations



### **Practices: Financial Planning**

#### What is Financial Planning?

A process to define how an organization's strategy will be funded

Ideally, this process is:

- Ongoing
- Team-based
- Focused on the future but responsive to the present
- Structured to allow for recalibration and course correction

# Levels of Financial Planning

**Strategic Budget Capital Budget Operating Budget Cash Budget Program Budget Grant Budget** 

# **Types of Expenses**

#### **Natural and Functional Expenses**

#### **Natural Expenses**

Expenses classified by the *nature* of the expense:

- Salaries
- Rent
- Utilities
- Supplies

#### **Functional Expenses**

type of activity for which the expense was incurred:

- Programs
- Management and general
- Fundraising

# **Types of Expenses**

#### **Specific Expenses**

assigned to one or more program(s) or function(s), based on time or money spent directly in each program or function

Salaries for program personnel
Salaries for fiscal staff
Fundraising expenses

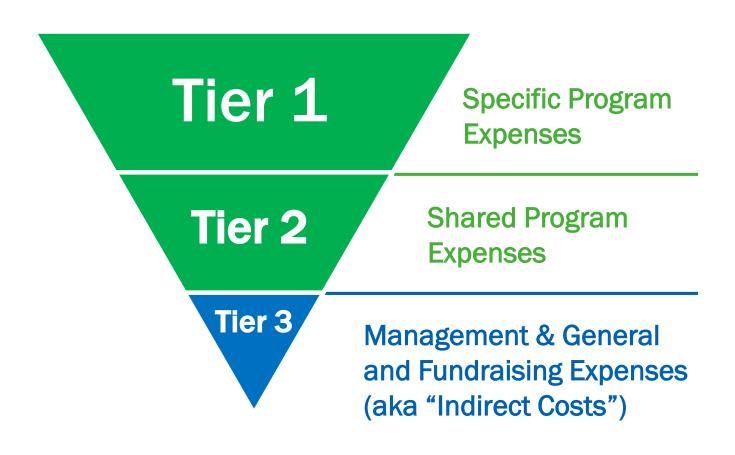
#### **Shared Expenses**

some or all programs and functions. These expenses must be allocated among functional areas on the basis of an appropriate methodology

Rent & utilities in a common space
Office supplies
Depreciation

### **True Cost**

#### Three Tiers of Expenses



#### Bringing Together Tiers 1, 2, and 3

Tier 3: "Overhead"

Tier 1:Specific Program Expense

	Program A	Program B	M&G	Fundraising	Total
Personnel					
Executive Director	38,900	20,280	18,500	13,320	91,000
Program Director	42,000	42,000	-	-	84,000
Teacher A	58,000	-	-	-	58,000
Teacher B	-	55,000	-	-	55,000
P/T Bookkeeper	-	-	15,000	-	15,000
P/T Grantwriter	-	-	-	9,000	9,000
Fringe	22,980	20,056	8,700	6,664	58,400
OTPS					
Classroom supplies	18,200	16,600	-	-	34,800
Snacks	4,200	3,000	-	-	7,200
Bus rental	3,000	-	-	-	3,000
Audit fees	-	-	9,500	-	9,500
Conference travel	-	-	800	-	800
Event space rental	-	-	-	1,000	1,000
Event catering	-	-	-	3,200	3,200
Rent	13,011	12,097	3,868	3,024	32,000
Utilities	2,440	2,268	725	567	6,000
Office supplies	1,952	1,815	580	454	4,800
Depreciation	6,262	5,822	1.862	1.455	15,400
Total	210,944	178,937	59,535	38,684	488,100

Tier 2: Shared Costs Allocated to Programs

Costs funded by program grant(s)

Costs funded by indirect rate from program grant(s) or unrestricted revenue

# "Indirect Cost Rate"

	Program		Supporting Services	
	Program A	Program B	M&G	Fundraising
Total Expense	210,944	178,937	59,535	38,684
	Û		$\triangle$	
	389,881		98,2	219

$$98,219 \div 389,881 = 25\%$$

#### Overhead vs. Indirect Cost

#### **Overhead**

- Measures supporting services as a % of total costs
- Monitored by watchdog groups
- Focus of national conversation

#### **Indirect Cost**

- Looks at supporting services relative to total program costs
- Focus on ensuring you recover what's been invested in supporting services via restricted grants

# Strategies for Funding "Tier 3" Costs

1. Raise unrestricted dollars

- 2. Develop an earned revenue stream that covers the true cost of the associated program
- 3. Indirect cost recovery (i.e. building an indirect cost rate into requests for restricted program funding)

### True Cost The National Conversation









Full Cost
Project
Real Costs. Real Outcomes.

Pay-What-It-Takes Philanthropy

# **Multi-Year Planning**

#### Why create multi-year financial plans?

Facilitates the integration of operational and strategic planning

Provides a forum to address significant long-term issues

Increases focus on financial sustainability

Creates a space for planning around multi-year grants and programs

# **Multi-Year Planning**

#### How do strategic and financial planning interact?

Strategy specifies the set of actions required to achieve desired goals

Resource requirements reality-test the strategic plan, and allow for further refinement

Financial planning forces focus on the "how" – e.g. relevant operational decisions

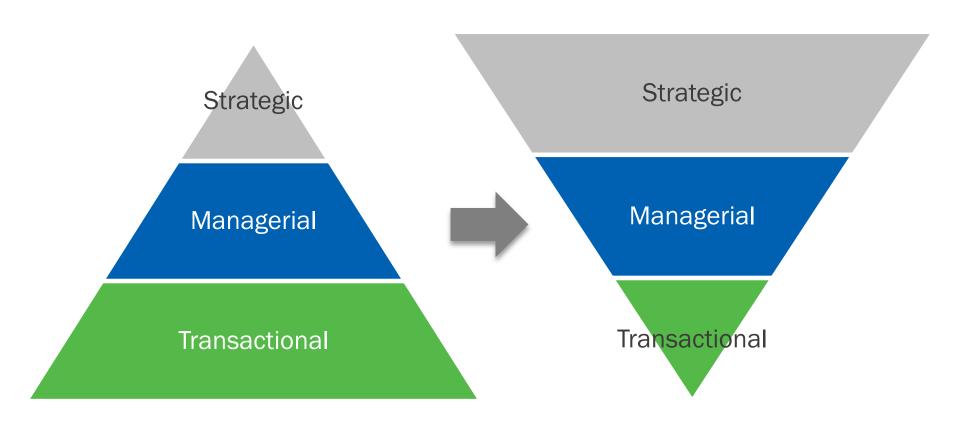
# **Practices: Operations**

**Strategic** 

Managerial

**Transactional** 

# **Practices: Operations**



### **Practices: Performance Management**

#### Who Should Receive Financial Reports?

Monthly	Quarterly
Executive Leadership	Board of Directors*
Performance Dashboard	Management Narrative
Budget-to-Actual Revenue & Expenses for	Performance Dashboard
<ul><li>(a) each program</li><li>(b) organization-wide</li></ul>	<ul> <li>Budget-to-Actual Revenue &amp; Expenses for (a) each program</li> </ul>
Statement of Activities	(b) organization-wide
Balance Sheet and supporting schedules	Statement of Activities
Cash Flow Projection	Balance Sheet and supporting schedules
Year-end Forecast	Cash Flow Projection
	Year-end Forecast

<sup>\*</sup>Starting with the Finance Committee

#### What Should We Measure?

KPIs can be defined across all areas of your organization

**Financial Health** 

Fundraising & Development

Programs & Service Delivery

**Human Capital** 

Marketing & Communications

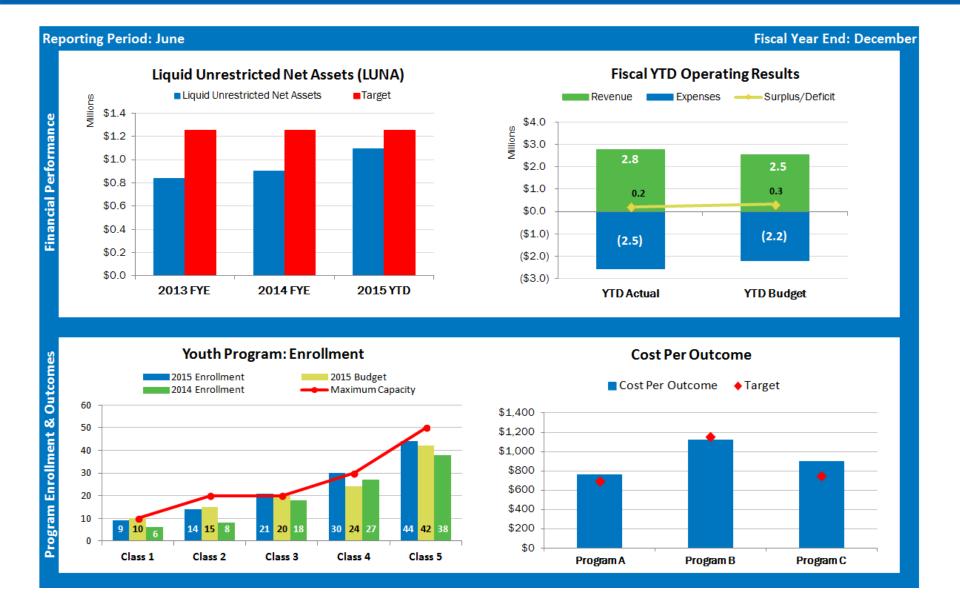
Outreach & Advocacy

Information Technology

Risk
Management &
Governance

Facilities & Capital Projects

### **Practices: Performance Management**



# **VALUES**

# Financial Resilience in Nonprofit Organizations

······ VALUES

Inclusive
Mission-Focused
Continuously Improving
Data-Driven

# Financial Resilience in Nonprofit Organizations



# Questions?

#### Resources

- The Key to Long Term Financial Health Liquid Unrestricted Net Assets (LUNA), Hilda Polanco, New York Nonprofit Press, May 2012:
   <a href="http://www.nynp.biz/index.php/strengthening-nonprofits/10505-the-key-to-long-term-financial-health-liquid-unrestricted-net-assets-luna-">http://www.nynp.biz/index.php/strengthening-nonprofits/10505-the-key-to-long-term-financial-health-liquid-unrestricted-net-assets-luna-</a>
- Getting Your Nonprofit Budget Past 'One Day (or Year) at a Time,' Hilda Polanco,
  Geraldine R. Dodge Foundation Blog, May 2016
  <a href="http://blog.grdodge.org/2016/05/03/technical-assistance-getting-your-nonprofit-budget-past-one-day-or-year-at-a-time/#sthash.vz0CAXOZ.dpbs">http://blog.grdodge.org/2016/05/03/technical-assistance-getting-your-nonprofit-budget-past-one-day-or-year-at-a-time/#sthash.vz0CAXOZ.dpbs</a>

#### Resources

#### StrongNonprofits.org

In collaboration with the Wallace Foundation, FMA has created a library of tools and resources to help organizations become "fiscally fit"

Four Topic Areas: Planning | Monitoring | Operations | Governance





- Established in 1999 to serve not-for-profit organizations around the country
- Provides customized financial management, accounting, software, organizational development, and other consulting services
- Works directly with organizations or through funder-supported management and technical assistance programs

FMA exists to build a community of individuals with the confidence and skills to lead organizations that change the world

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